

Crickhowell Group Practice Activity Data – December 2025

War Memorial Health Centre - December 2025



5,726

↑ 324 (5,402)

Total number of calls to surgery:



4,735

↑ 241 (4,494)

Number of calls answered within two minutes:



418

↑ 18 (400)

Number of calls abandoned:



4,362

↑ 285 (4,077)

Items issued via prescription:



228

↑ 1 (227)

Referrals Made:



67

↑ 13 (54)

Fit Notes Issued:



325

↓ -45 (370)

Administrative Communications Issued (letters/emails):



1,569

↑ 278 (1,291)

Text Messages Sent and Received:



1,345

↑ 188 (1,157)

Total digital requests submitted to practice:



3,589

↓ -110 (3,699)

Appointments - Total:



3,462 (96.461%)

↓ -121 (3,583)

Appointments - Seen:



127 (3.539%)

↑ 11 (116)

Appointments - DNA: