

# Crickhowell Group Practice Activity Data – November 2025

War Memorial Health Centre - November 2025



5,402

↓ -465 (5,867)

Total number of calls to surgery:



4,494

↑ 436 (4,058)

Number of calls answered within two minutes:



400

↓ -153 (553)

Number of calls abandoned:



4,077

↓ -310 (4,387)

Items issued via prescription:



227

↓ -68 (295)

Referrals Made:



54

↓ -1 (55)

Fit Notes Issued:



370

↑ 5 (365)

Administrative Communications Issued (letters/emails):



1,291

↓ -620 (1,911)

Text Messages Sent and Received:



1,157

↑ 70 (1,087)

Total digital requests submitted to practice:



3,699

↓ -2,404 (6,103)

Appointments - Total:



3,583 (96.864%)

↓ -2,374 (5,957)

Appointments - Seen:



116 (3.136%)

↓ -30 (146)

Appointments - DNA: