

Crickhowell Group Practice Activity Data – May 2025

War Memorial Health Centre - May 2025



6,181

↓ -90 (6,271)

Total number of calls to surgery:



2,459

↓ -3,616 (6,075)

Number of calls answered within two minutes:



543

↓ -74 (617)

Number of calls abandoned:



4,277

↓ -134 (4,411)

Items issued via prescription:



391

↓ -48 (439)

Referrals Made:



66

↑ 4 (62)

Fit Notes Issued:



441

↓ -11 (452)

Administrative Communications Issued (letters/emails):



1,385

↓ -125 (1,510)

Text Messages Sent and Received:



1,332

↑ 335 (997)

Total digital requests submitted to practice:



3,598

↓ -19 (3,617)

Appointments - Total:



3,474 (96.554%)

↓ -16 (3,490)

Appointments - Seen:



124 (3.446%)

↓ -3 (127)

Appointments - DNA: