

# Crickhowell Group Practice Activity Data – March 2025

War Memorial Health Centre - March 2025



**6,218**

↑ 68 (6,150)

Total number of calls to surgery:



**1,562**

↓ -421 (1,983)

Number of calls answered within two minutes:



**627**

↑ 14 (613)

Number of calls abandoned:



**4,332**

↑ 103 (4,229)

Items issued via prescription:



**350**

↓ -50 (400)

Referrals Made:



**79**

↑ 1 (78)

Fit Notes Issued:



**467**

↓ -24 (491)

Administrative Communications Issued (letters/emails):



**1,273**

↓ -100 (1,373)

Text Messages Sent and Received:



**1,013**

↓ -165 (1,178)

Total digital requests submitted to practice:



**3,732**

↑ 94 (3,638)

Appointments - Total:



**3,612 (96.785%)**

↑ 104 (3,508)

Appointments - Seen:



**120 (3.215%)**

↓ -10 (130)

Appointments - DNA: