## Crickhowell Group Practice – May 2024

## War Memorial Health Centre - May 2024 6,603 4,563 -1,334 (7,937) 123 (4,440) **1** 40 (590) Number of calls answered within two minutes: Number of calls abandoned: Total number of calls to surgery: 4,241 **↓** -372 (4,613) **J** -55 (412) → -2 (85) Referrals Made: Fit Notes Issued: Items issued via prescription: 10,910 **1** 33 (443) · -257 (864) 1,142 (9,768) Administrative Communications Issued (letters/emails): Text Messages Sent and Received: Total digital requests submitted to practice: 4,234 4,066 (96.032%) **168** (3.968%) **1** 37 (4.029) **11** (157) **1** 48 (4.186) Appointments - Seen: Appointments - Total: Appointments - DNA: