HAYGARTH DOCTORS

Statistical Information for November 2023 on how we deal with patient information

3,034
Total number of calls to surgery:

2,960
Number of calls answered within 2minutes:

18,640
Items issued via prescription:

468
Referrals made:

6,881
Administrative communications issues (letters/emails) :

4,002
Text messages sent and received:

1,021
Total digital request submitted to practice:

4,819
Appointments - Seen:

185
Appointments - DNA:

274
Number of calls abandoned:

78
Med3s Issued:

5,004
Appointments - Total: