

## Dispensary at Crickhowell Group Practice

We have been operating a dispensary at the Health Centre in Crickhowell since April 2006. This service has proved a great success and has been very well received by those patients who have registered with us as dispensing patients.

Under the Regulations, this service is only available to those patients who **live more than a mile (as the crow flies) from both the Health Centre and their nearest local chemist and who are deemed to be in a rural location.**

For these patients, it will no longer be necessary for them to take their prescription to a pharmacist to be dispensed, nor to wait whilst it is prepared. When you see one of our GPs and he/she believes that you need a medicine to treat your problem, then the GP will be able to send an instruction to our dispensary, where your medication will be prepared there and then, to be taken with you as you leave the surgery.

When you leave a request for a regular repeat prescription, instead of receiving a prescription, your medicines will be waiting for collection at the surgery (*48 hours notice of your request will still be required*). Please note that you can now request your repeat prescriptions by either:

- handing in your request slip at the Health Centre,
- emailing your request to the address given below or
- registering for My Health Online and ordering via the website

The dispensary opening hours are currently 9.00am to 5.30pm Monday to Friday. If, however, you have an appointment with one of the doctors after the dispensary has been closed and the doctor prescribes medication for you, he/she will be able to dispense the medication, if we have it in stock.

Similarly, if your medication has been prepared but you have been unable to collect it before the dispensary closing time, one of our receptionists will be able to get it for you.

If you would like to take advantage of our dispensing service, please complete the form below and return it to the surgery at Crickhowell. Alternatively, you can email your confirmation to us at the following email address:

[crickhowell.prescriptions@wales.nhs.uk](mailto:crickhowell.prescriptions@wales.nhs.uk)

Please include in your email the same information requested on the form.

*Please note that, to avoid confusion with the Prescription Management service provided by Boots Pharmacy, patients will have to choose to sign up with either the Health Centre Dispensary or Boots; they cannot sign up to both.*

We also offer a delivery service to patients living in and around Llangynidr. We deliver medication to The Walnut Tree Stores, Llangynidr twice a week. Patients who sign up to this service can collect their medication from the shop instead of going to the Surgery. Ask the Dispensary for more information.

## Request For Medicines/Appliances To Be Dispensed By My Doctor

I / we wish my / our doctor to dispense medicines & appliances prescribed by Crickhowell Group Practice, when requested by me / us. I / we also give permission for the same service to be provided for my / our children, whom I / we have named below:

<b>Patient Name</b>	<b>Address</b>	<b>Signature</b>	<b>Date</b>	<b>Practice use only (Patient Number)</b>